

### WOULD YOU TRUST YOUR MONEY TO A BANK THAT DOESN'T LOCK ITS VAULT?

EACH TIME YOU BUY SOMETHING ON THE WEB, WHETHER SHARING A CREDIT CARD NUMBER OR OTHER PERSONAL INFORMATION, YOU'RE PUTTING YOURSELF AT RISK IF YOU DON'T VERTIFY THAT THE WEBSITE YOU ARE VISITING TAKES APPROPRIATE MEASURES TO PROTECT YOUR SECURITY AND PRIVACY.

COUNTRIES

**DATA BREACH** (1)

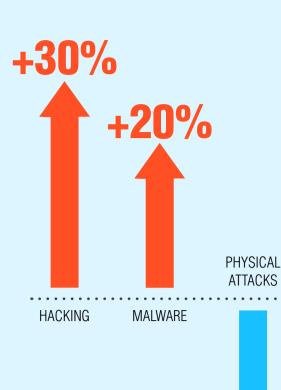
**INCIDENTS** 

-19%

MILLION RECORDS

855 174

OF ONLINE RETAILERS ARE STILL FAILING TO ADOPT ONLINE SECURITY BEST PRACTICES(2)



### **ONLINE ATTACKS ON THE RISE** % CHANGE BETWEEN 2010 AND 20

SCARY ISN'T IT! AND TO THINK ... YOU TRUST THESE PEOPLE WITH YOUR IDENTITY!

# **35** MILLION RECORD LOST

#### **UNAUTHORIZED SERVER INTRUSION**

IN JULY 2011, THE SOUTH KOREAN SOCIAL NETWORKING SITE CYWORLD **EXPERIENCED A BREACH** 

PERSONAL INFORMATION OF USERS, INCLUDING NAMES, EMAIL ADDRESSES, PHONE NUMBERS AND ENCRYPTED RESIDENT REGISTRATION NUMBERS AND

PASSWORDS MAY HAVE BEEN ACCESSED (3).

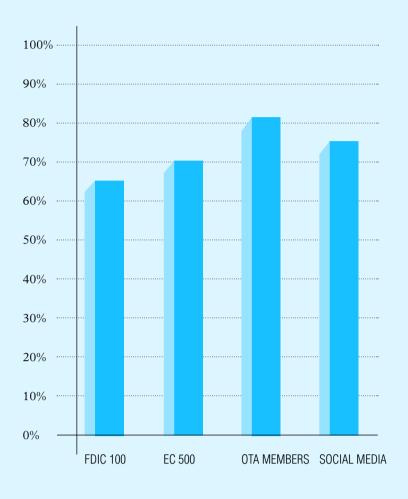
## BILLON DOLLARS 2.1 ESTIMATED COST OF BREACH

## **WHO CAN WE TRUST?**



THE OTA IS A GLOBAL, NON-PROFIT ORGANIZATION DEDICATED TO PROMOTING ONLINE SECURITY BEST PRACTICES AND POLICIES THAT MITIGATE EMERGING PRIVACY, IDENTITY AND SECURITY THREATS, THEREBY ENHANCING ONLINE TRUST AND CONFIDENCE. THE OTA 2012 HONOR ROLL REPORT HIGHLIGHTS SECURITY AND PRIVACY IMPLEMENTATION ACROSS THE WEB WHILE DISTINGUISH-ING COMPANIES LEADING WITH BEST PRACTICES THAT PROTECT CONSUMERS. THE REPORT CAN BE SEEN HERE - 📾

#### **2012 ONLINE TRUST INDEX - AVERAGE**



SSL IMPLEMENTATION EMAIL AUTHENTICATION PRIVACY PRACTICES

#### **MOST REVEALING BENCHMARKS** OF ONLINE SECURITY

THE ONLINE TRUST INDEX (OTI) IS A COMPOSITE SCORE BASED ON THE DEGREE OF ADOPTION OF A COMPANY OF THESE THREE BEST PRACTICES

#### ALL CONSUMER FACING WEBSITES ARE CATEGORIZED **INTO 1 OF THESE 4 SEGMENTS:**

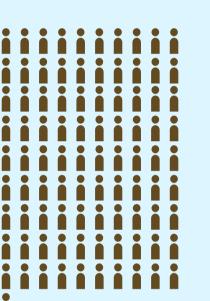
- **1.** THE FDIC 100
- 2. LEADING ECOMMERCE SITES (EC 500)
- 3. MEMBERS OF THE OTA
- 4. TOP SOCIAL MEDIA SITES



## **SSL IMPLEMENTATION AND CONFIGURATION**

INCORRECT SSL SETUP CAN BE DETRIMENTAL TO THE ONLINE WORLD OF SECURITY. WITH 41% IGNORING "SECU-RITY ALERT" TYPE MESSAGES THIS INTRODUCES AN OPPORTUNITY FOR HACKERS TO TAKE ADVANTAGE.

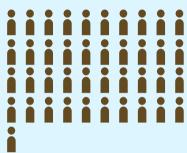




**190,000 SITES SURVEYED: ONLY 19,810 SECURE** 

BASED ON SSL AND SERVER CONFIGURATION TESTING (2)



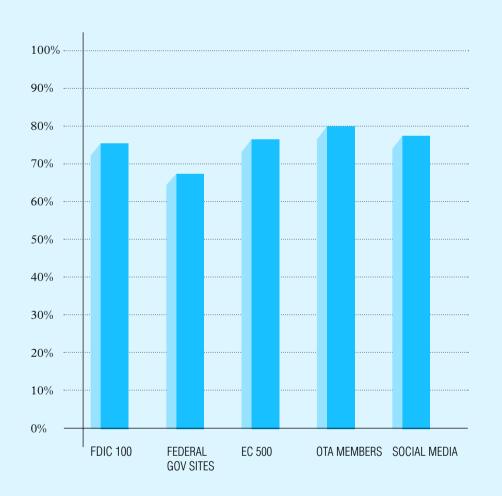




ABANDON SITES WHEN THEY SEE "SECURITY ALERT" **MESSAGES** 

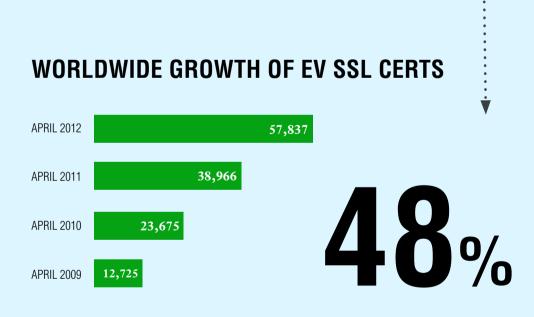
#### 2012 AVERAGE SSL SCORES

NLY 10% SECURE



ALARMINGLY, FEDERAL GOVERNMENT SITES CONTINUE TO TRAIL BEHIND THE OTHER SECTORS IN ADOPTING **SSL BEST PRACTICES.** 

#### **EV SSL** REQUIRES A MORE VERIFICAT THOROUGH INDICA-E F R R TOR THAT A SITE TRULY IS SAFE



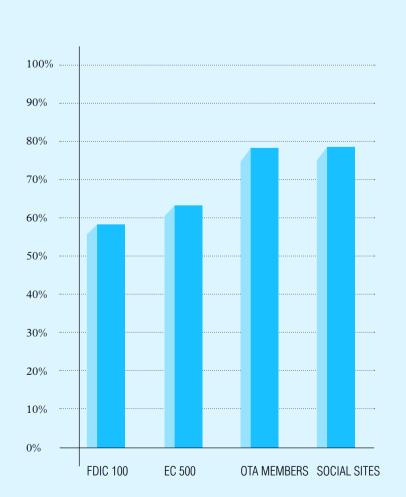
YEAR-TO-YEAR GROWTH OF SITES USING EV SSL CERTIFICATES (2)

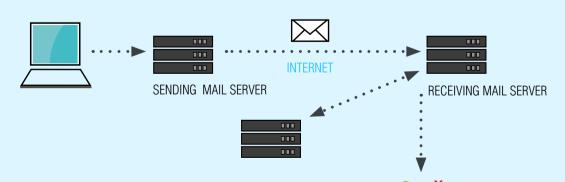
## WHAT CAN WE DO?

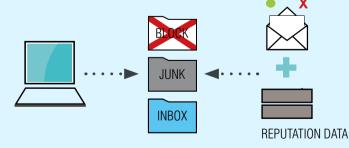
SSL IS A VERY SECURE PROTOCOL. HOWEVER, WHEN NOT IMPLEMENTED CORRECTLY IT LEAVES VULNERABILITIES OPEN. WHEN PURCHASING SSL CERTIFICATES YOU SHOULD CONSIDER PUR-CHASING HIGH ASSURANCE CERTS, AND EV CERTS WHERE POSSIBLE. IN ADDITION TO LOOK-ING AT DOING BUSINESS WITH OTA HONOR ROLL COMPANIES (CAN BE SEEN HERE - 📾), BE SURE TO PURCHASE YOUR SSL CERTS FROM A CERTIFICATE AUTHORITY THAT HAS EXCELLENT ▼ SUPPORT SO THEY CAN WALK YOU THROUGH SERVER SETUP IF NECESSARY.

## PRIVACY PRACTICES EMAIL AUTHENTICATION

#### **AVERAGE PRIVACY SCORES**

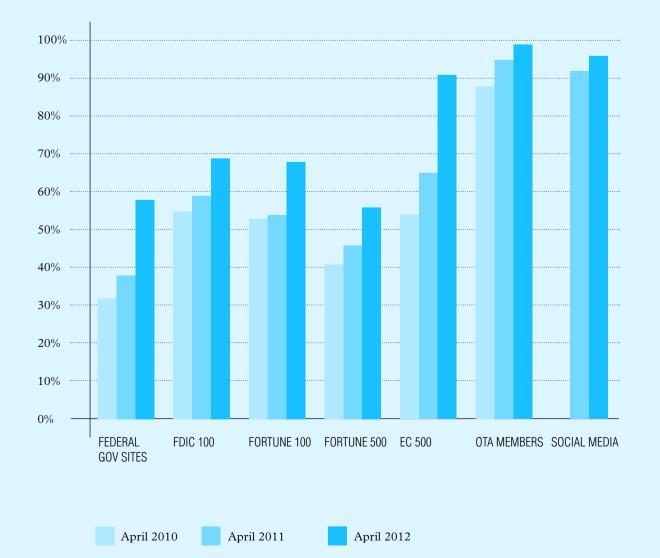






TO COMBAT SPAM AND PHISHING, STANDARDS HAVE BEEN SET THAT **ALLOW SENDERS TO BE VERIFIED VIA THE SENDER POLICY FRAMEWORK** (SPF) AND DOMAINKEYS IDENTIFIED MAIL.

#### **EITHER DKIM OR SPF**



V

#### ADOPTION OF EITHER SPF OR DKIM IS UP FROM 56% IN 2011 TO 73% IN 2012

**PRODUCED BY** 

DIGICERT, ONE OF THE WORLD'S LARGEST PROVIDERS OF HIGH-ASSURANCE SSL CERTIFICATES, IS A BOARD MEMBER OF THE ONLINE TRUST ALLIANCE. ALONG WITH THE OTA, DIGICERT IS DEDICATED TO MAKING THE INTERNET ECOSYSTEM A SAFER PLACE FOR ORGANIZATIONS AND CONSUMERS. YOU CAN GET MORE INFORMATION ON DIGICERT OR FOLLOW THEM ONLINE VIA ONE OF THESE LINKS:





#### **SOURCES:**

1) HTTP://WWW.VERIZONBUSINESS.COM/RESOURCES/REPORTS/RP\_DATA-BREACH-INVESTIGATIONS-REPORT-2012\_EN\_XG.PDF

- 2) HTTP://WWW.OTALLIANCE.ORG/NEWS/RELEASES/2012SCORECARD.HTML
- 3) HTTP://DATALOSSDB.ORG/INCIDENTS/4521